

Step Into Hospitality & Step Into Catering 24-25

Work Experience Success Stories

Gracie

Last year Gracie's work experience was in a local barber. She was shy, anxious and sat and observed for most of her time there.

She needed regular timeout breaks where she needed to pop into another room.

This year Gracie had her work experience at the Coffee Pot café in Launceston. After only being there for 5 minutes, some customers came up to the till and Gracie was serving them independently and used the computer till without any prompting or assistance. She then went on to serve tables and take orders. Gracie was confident when talking to customers, happy and enthusiastic.

This is a huge improvement for Gracie and I (Kat – Learning Support Assistant) personally couldn't have been more proud of her progress. She's taken huge steps in her personal growth. We did regular check-ups on Gracie and she always remained happy, confident and enthusiastic. At the end of the week, the staff in the café were so impressed with how hard she worked, how she always turned up early for her shift with a smile, they actually offered Gracie a job!

Orion

Orion independently took a bus to Bude for his work experience at Electric Bakery. Orion enjoyed his time there and gained large amounts of knowledge. Here is a quote from Orion's work placement:

"Orion was a fantastic addition to the team, his knowledge about specialty coffee is extensive and that shows through his enthusiasm in the work place. Orion takes well to any task asked of him. Orion was great to work with, knowing when to keep his head down and work hard and when to relax a little and talk with staff members. Orion was a great help to the team. He was a fast learner and fit right in. He would be welcome back any time."

Callum

Callum arrived early every day, very punctual. Callum followed instructions from his co-workers very well.

When speaking with M&S employees who supported Callum, they were pleased with his dedication and ability to complete a set task.

Callum thoroughly enjoyed his experience and even gained enough confidence to ask if there were any part-time jobs available.

Lewis

Lewis travelled independently by taxi and gained confidence doing this over the two weeks work experience. His first placement was at Cedar Grange where he helped prep many things in the kitchen, but also experienced stocktakes for orders and receiving orders coming in.

We recently received an email saying:

"The home would like to know if Lewis would be interested in a weekend, volunteer position at the care home. This would allow him to continue his development, and when he feels ready for paid work, he could apply, should a vacancy become available."

A great achievement all round!