

Flowchart of procedures for responding to safeguarding concerns

There is a safeguarding concern about a child, young person or vulnerable adult

Is there a danger to life or a need for emergency medical attention?

Yes

Call emergency services on 999

No

Report your concern to the Designated Safeguarding Lead and make a record on CPOMs. Information is only shared on a 'need to know' basis

Designated Safeguarding Lead reviews the report

NO REFERRAL
Designated Safeguarding Lead decides a referral is not required. Relevant actions

Referral is made if things escalate

REFERRAL REQUIRED
Designated Safeguarding Lead makes a referral to children's social care for those aged under 18 or to adult social care for those aged over 18

Social care will decide what response is required

Local authority contacts for children:

- Cornwall (MARU) - 0300 123 1116
- Devon (MASH) - 0345 155 1071
- Plymouth (MASH) - 01752 668000

Designated Safeguarding Lead (DSL):

- Lucy Muldowney 01566 701829 or 07498 540 465
- Deputy Designated Safeguarding Leads (DDSL):
- Malcolm Wake 01566 701827 or 07947 657 861
 - Siobhan Robbins 07508 465 177

Local authority contacts for adults:

- Cornwall - 0300 1234 131
- Devon - 0345 1551 007
- Plymouth - 01752 668000

If you have a concern that a girl has undergone, or is about to undergo FGM, contact:
Emergency services 999
NSPCC 0800 028 3550

If your concern involves a Prevent/Channel referral, contact:
01392 225130

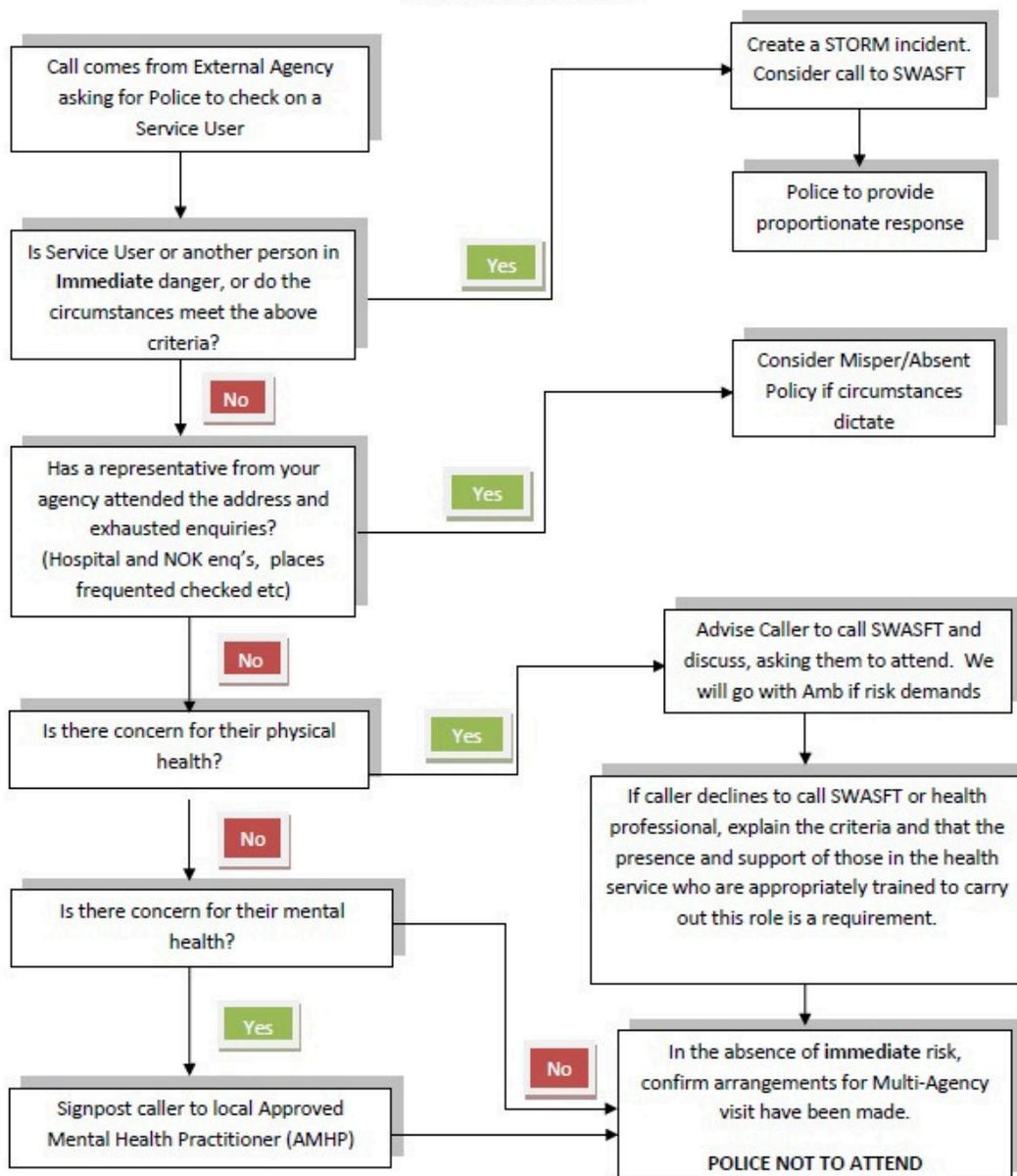
If you can't contact the Designated Safeguarding Lead or Deputy Designated Safeguarding Leads then please call Devon and Cornwall police on 101, or 999 if there is an immediate risk to life. The flow chart below shows the process they follow when responding to calls:

Concern for Welfare Calls – 3rd Party Agencies

Devon and Cornwall Police will respond to requests for assistance from external agencies to conduct welfare checks on vulnerable adults and children where the following criteria apply:

- There is an identifiable and immediate risk to life or property.
- The adult at risk or child is suffering, or is at risk of suffering, immediate and significant harm.
- It is reasonably believed that a crime has been committed or is about to be committed.
- Attendance of a Police Officer is necessary to prevent a Breach of the Peace.

The Force will not carry out checks where an agency makes a request which does not meet any of the criteria as above.



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